

A Survey of Mental Health Resources in the Non-Profit Sector in Lake County, IL

Presented to the Mental Health Coalition March 20, 2017

Today's Objectives:

- Introduce the Mental Coalition to the work of the Alliance for Human Services of Lake County
- Provide an overview of Mental Health services offered by Alliance members
- Share some challenges faced by Alliance members and their clients to providing/accessing services

Mission: to continuously improve the delivery of human services in Lake County.

Vision: To ensure the quality of life for people in our communities, The Alliance will take a leadership role to:

- Promote collaboration
- Enable the delivery of innovative, sustainable programs and accessible services
- Advocate for the human service sector
- We do that through:
 - Collaboration
 - Coordination
 - Advocacy



About the Alliance

- More than 50 social service providers, government entities, and educational institutions
- RESPOND Coalition
- Looking to grow and diversify membership base
- Current Members

- Mental Health Providers in the Alliance:
 - Arden Shore
 - A Safe Place
 - Catholic Charities
 - Community Youth Network
 - Erie Health Reach Waukegan
 - Family Service
 - I-PLUS
- Lake County Health Department
 - Nicasa
 - PADS of Lake County
- Rosalind Franklin University Health System
 - Youth and Family Counseling
 - Zacharias Center

Our Members

Based on a survey of our Mental Health Service Providers:

- Ages of Clients Served: all respondents serve youth people and middle aged adults. Young children were the least served population.
- Types of Services Offered: Most respondents offer-
 - Case Management services
 - Crisis intervention (mostly for adults)
 - Outpatient Counseling for Mental Health
 - Group Counseling
 - Trauma-focused treatment
- Few Respondents offer:
 - Employment supportive services
 - Housing Support
 - Suicide Prevention (#10 Cause of death in Lake Co.)
 - Services targeted for criminal-justice involved individuals, the homeless



Mental Health Services Offered by Alliance Members

Hardest services to connect clients to:

- Psychiatry
- Stable and Affordable Housing

Organizations would like to provide:

- Most cited Psychiatry
- Other: legal counsel, housing, transportation



Mental Health Services Offered by Alliance Members

- All agencies are accepting new clients
- Most have a waiting list of less than one week
- All respondents report offering services in English and Spanish, also some offer services in Polish, Russian, and Greek
- Services are not limited to only low-income people
- All offer sliding scale for fees (income-based)
- About half accept Medicaid, half accept Medicare, and most accept private insurance
- Most clients are long-term (9 weeks or more)
- By the numbers:
 - Average # of clients/year: 1,323
 - Median #of clients/year: 600
 - Range of clients/year: 150-5700

Other Notes about our MH Provider Members

Providers:

- Funding environment
- Talent
- Capacity- funding & talent issue
- MedicaidReimbursement

• ACA

- •Language/
- Culture
- Supportive
- Services
- Provider
- Network

Clients:

- •Economic
- Insurance coverage
- Housing Stability
- •Criminal Justice involvement
- Transportation
- Stigma

Challenges to Service Provision/Access



Comments? Questions?

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